

PUBLIC AREAS



SANITISING

Compulsory hand sanitising for all



SIGNAGE

Clear distancing signage in all departments



STAY SAFE

Tables & chairs spaced at least 1m apart and sanitised between use.



DECLUTTERING

Decluttering of reception, lounge and bar areas including removal of stationery and magazines.

BEDROOMS



CHECK-IN

Distanced check in with minimal touch points and waiting area.



PROTECTION

Rooms sanitised before arrival and serviced on departure only. Linen, towels and amenities refreshed on request only.



HOUSEKEEPING

Remote controls sanitised and placed in plastic outer protectors



DECLUTTERING

Decluttering of bedrooms including removal of mini bar and all unnecessary stationery and soft furnishings.

OTHER SERVICES



CLEANING

Increased cleaning throughout using the latest anti viral cleaners in all areas.



MEETINGS & EVENTS

Available to a maximum 40 persons. Physically distanced by household. Seated drinks and food services.



PAYMENTS

Contactless payments only where possible.



PPE

Available to all our staff to keep them protected.

FOOD & DRINK



BREAKFAST

Buffet removed and table service for all items. Tables spaced 1m



DINNER

Single use menus and distanced tables. Wines & drinks left on the table for self service.



MENU

All menus single use



ROOM SERVICE

Delivered to the bedroom door for guests to collect.



BAR

Bar open for table service.